Cledara

Engage

# Next-level software visibility

Cledara Engage allows you to see all the software subscriptions accessed across your business, even those that are unapproved, as well as monitor the users accessing them.

When your colleagues install Cledara Engage, you'll be able to see the activity both on approved and unapproved software accessed by your colleagues.

**For example,** "Claire has accessed Slack, Pipedrive and Apollo, but hasn't logged in to Hubspot this month. Also, Claire has logged in to Metabase and SurveyMonkey, which we currently do not subscribe to. I will let Claire know that Metabase should be added to Cledara, and that we already use Qualtrics, so there is no need for us to pay for a SurveyMonkey subscription".

# How Cledara Engage works

**Happens on your device**



**Happens on Cledara**
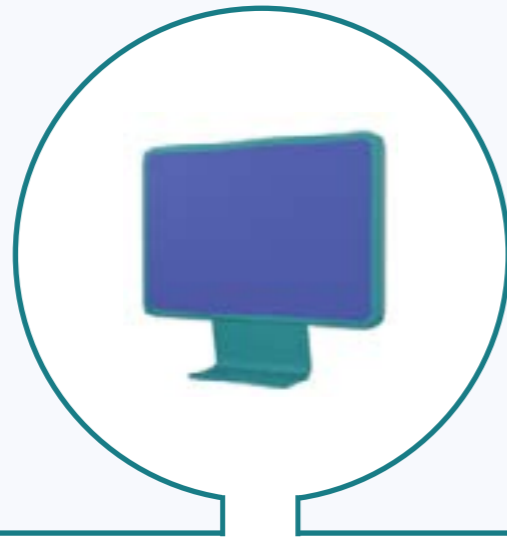


**1** Once you install Cledara's Engage browser extension and are logged in to your company-managed Chrome browser, Cledara Engage gets to work.

**2** The extension filters only look for SaaS application access and discards all other browsing data.

**3** We send the **list of matched SaaS applications** to Cledara.

**4** With this list, we show you the activity on the subscriptions you have already added to your Cledara account.

**5** When an item on the list doesn't match any application in your Cledara account, we display it in the "Informal SaaS" tab.

**6** Take the appropriate actions

# Privacy Policy

We care deeply about your data privacy. And using Cledara Engage aligned with it.

Cledara Engage is exclusively built for SaaS and only looks for data matching our curated list of SaaS providers, available to the public on our website.

The rest of your employees' browsing history never leaves their devices and neither your company nor Cledara has visibility over any of it.
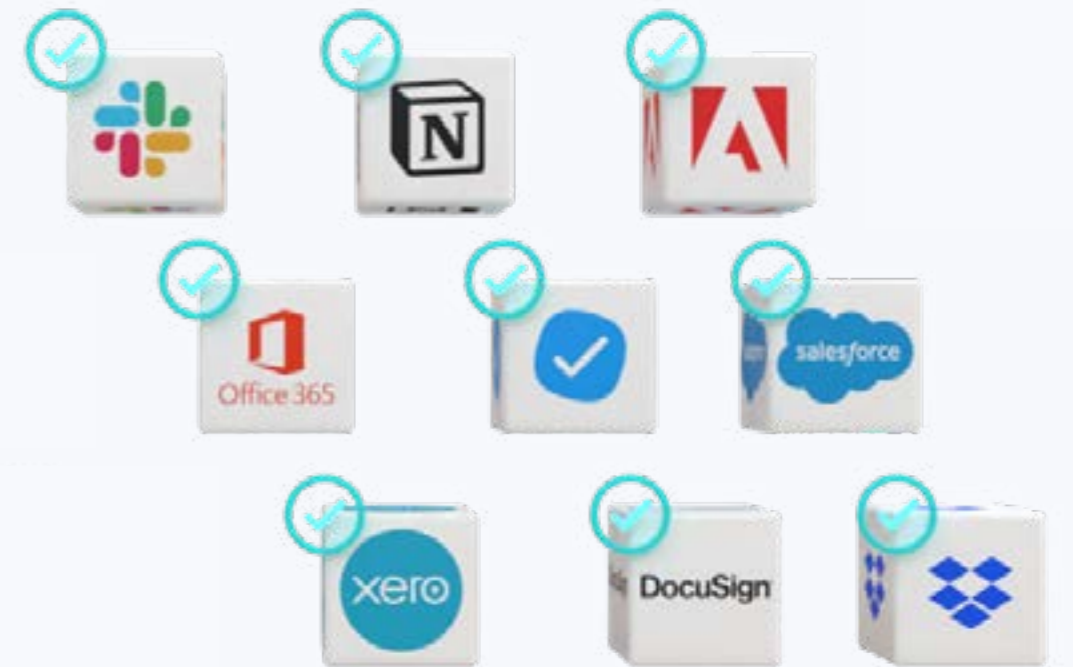
## ✔ What we collect

- Names of the SaaS tools accessed
- Timestamp of the access
- Cledara username of the person accessing the tool

## ✖ What we don't collect

- Browser history that doesn't match our list of SaaS vendors
- Any content from any website, ever
- Anything else

# How to set up Cledara Engage

## On your device

**1** Install the extension, available on the [Google Chrome Store.](#)

**2** Log in with your Cledara username and password.

## Company-wide

Once you've set up Cledara Engage on your device, you are ready to do so across the company. This will allow you to see the activity on all software accessed by your colleagues.
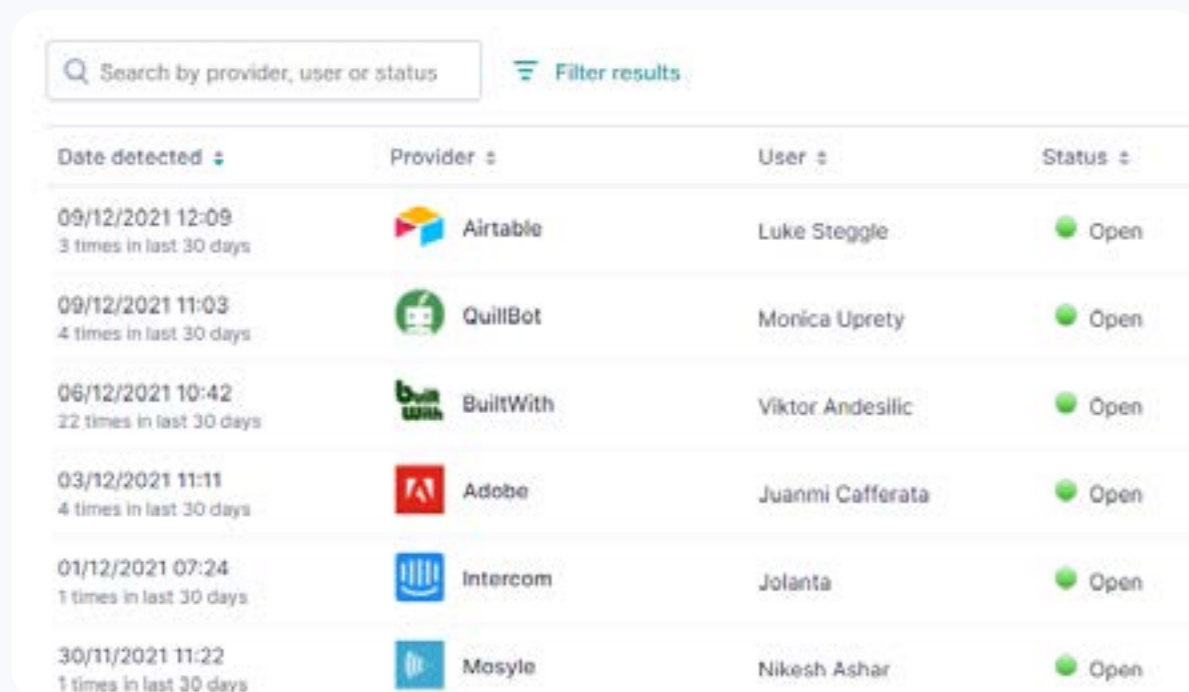
**1** Invite your colleagues to Cledara by going to Settings > Workspace Settings > Teams and Members, clicking the "Add team members" button and just paste their email.

💡 **Pro Tip: You can add users in bulks of 100. Just copy-paste all emails separated by a space or a comma**

**2** Once they join Cledara, they will be able to install the extension, available on the Chrome Store, just like you did.

# How to visualize the data

You'll be able to see all access data on the Cledara app in a very simple and clean display. Just click on the Engage menu on the left of your screen and you'll see:

## 1 Shadow IT tab

Where you can see all activity on software that hasn't been added to Cledara.
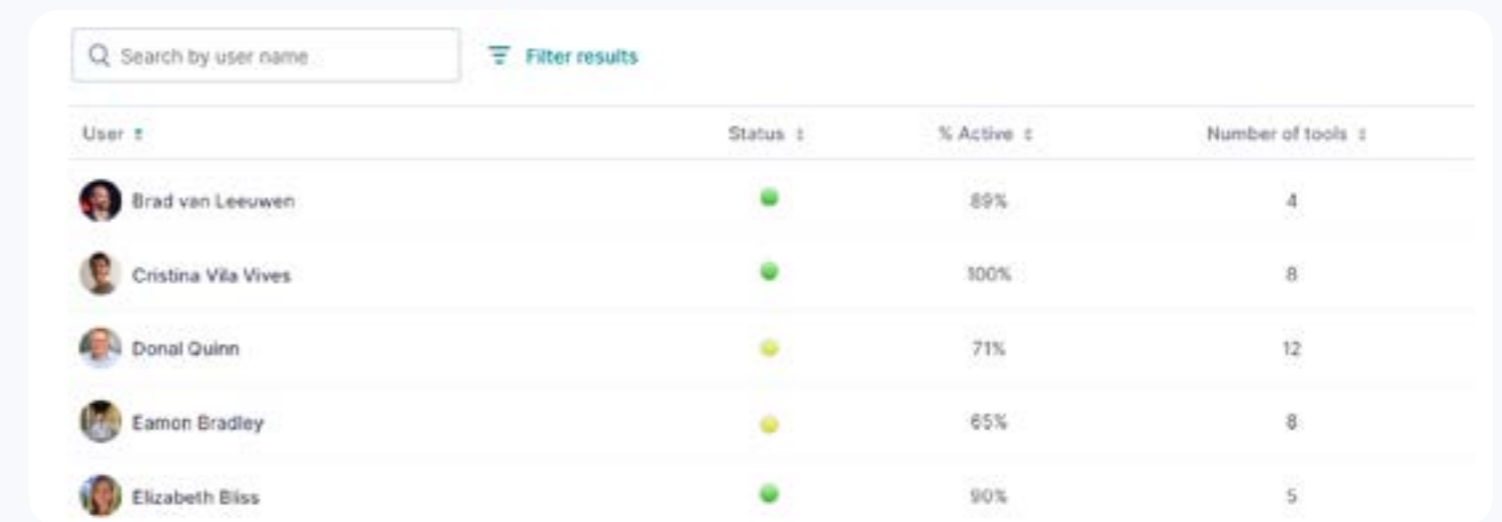


## 2 Users tab

Where you can see all activity by individuals.
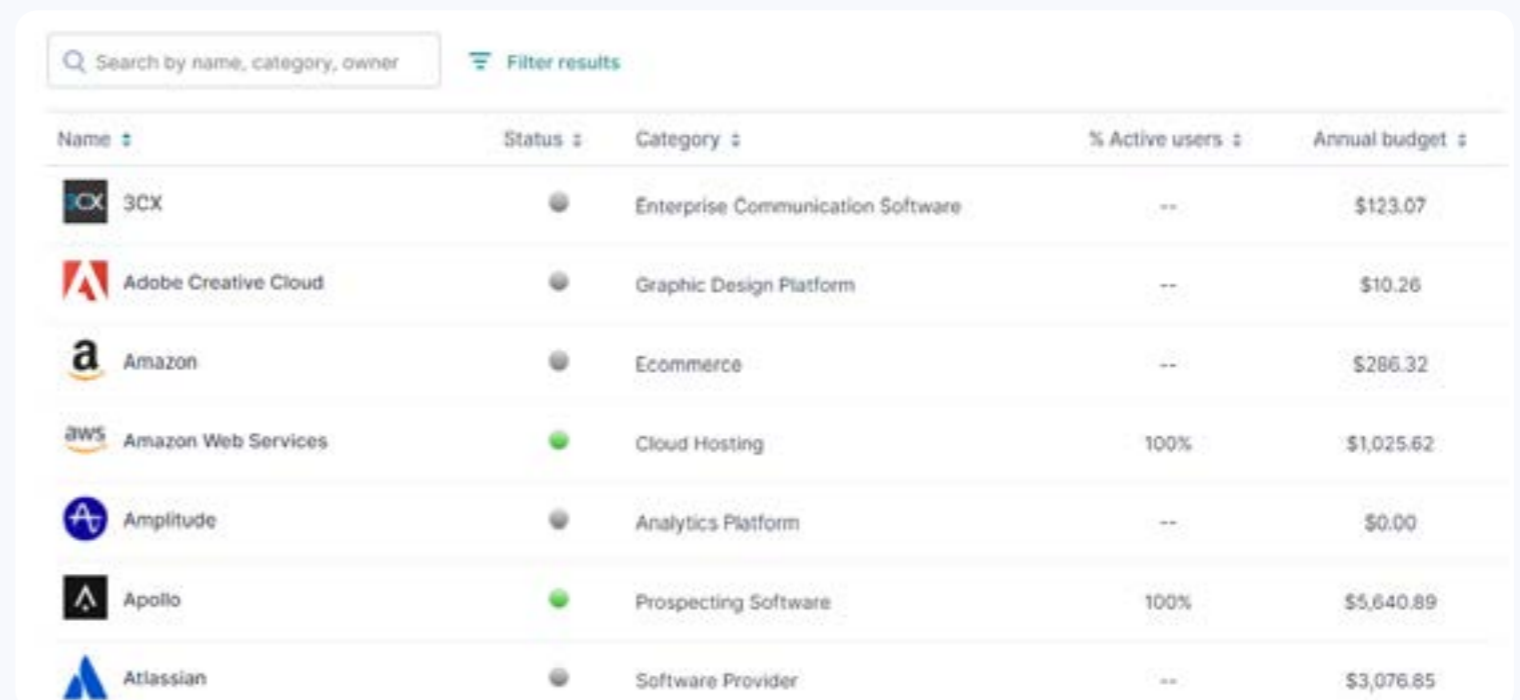


## 3 Providers tab

Where you can see activity on all applications you have on your Cledara account.

# Contact us

If you have any questions or you want to see Cledara Engage in action, you can always reach us at hello@cledara.com or simply book a demo with one of our team members.

**Book a demo**

**Cledara**